



JOB POSTING

Position: Case Manager, Community Healing Project

Application Posting Date: March 19, 2020

Application Close Date: April 2, 2020

POSITION DESCRIPTION:

Stella's Place is an innovative mental health service for young adults (16-29 years). We are at a critical and exciting stage in our growth – we have laid the foundation and infrastructure for a new and engaging model of mental health care for young adults and are now delivering services (at Stella's Place, online, and in collaboration with key partners in Toronto), seeing results, and changing lives.

We are seeking a **Case Manager, Community Healing Project**, who will work closely with the Community Healing Project team, partnering agencies, relevant systems, and other youth serving/community agencies to support project participants through one on one case management and facilitate appropriate referrals. The Community Healing Project is a City of Toronto project delivered in partnership with Stella's Place, St. Stephen's Community House, Agincourt Community Services Association, Jane and Finch Family Centre and Yorktown Family Services. As the Case Manager, you will work with youth from across the City of Toronto between the ages of 18 - 29, with lived experience of community violence exposure and other intersecting vulnerabilities.

KEY FUNCTIONS AND RESPONSIBILITIES

The Case Manager, Community Health Project responsibilities include but are not limited to:

- Provide community-based, one-on-one support to Healers (Peer Animators) in the Community Healing Project (youth and young adults ages 18 – 29)
- Coordinate and implement intensive case management and system navigation
- Provide warm referrals across the spectrum of: mental health services, education, employment, health, housing, youth justice, and family
- Develop and manage a list of accessible culturally-appropriate counselling resources
- Develop and support meaningful partnerships with a broad range of City and community stakeholders, including internal City resources, FOCUS, community programs, schools, youth justice services, courts, etc. to coordinate referral processes
- Develop ongoing working relationships with community workers, mental health services, and other youth-serving agencies
- Provide a one-on-one intake and risk assessments
- Provide support to individuals and families, as needed

- Participate in service consultation with the Community Healing Project Program Manager and liaise with team members regularly
- Attend meetings, conferences, and training as required
- Attend Peer Support Training held on weekends
- Develop relationships with Healers (Peer Animators) in the Community Healing Project through participating in group activities and supporting training activities as required
- Maintain case files and documentation in accordance with information protocols
- Co-create and implement a case management approach with Community Healing Project team
- Maintain evaluative information and work with the project evaluation team
- Regular weekend and occasional evening hours as required
- Other assigned duties, as needed

QUALIFICATIONS

- Proven minimum 7 years' experience providing one-on-one case management support and/or delivering programs with youth vulnerable to serious violence and crime
- Membership in a professional college (e.g., OCSWSSW, CRPO) is preferred
- Demonstrated understanding of providing holistic supports to youth vulnerable to serious violence and crime
- Demonstrated knowledge and understanding of programs and services available to youth and young adults in the City of Toronto
- Demonstrated knowledge and experience working with trauma, loss, grief and counselling
- Demonstrated experience working from an anti-racist/anti-oppression framework
- Demonstrated experience and sensitivity working with members of different cultural and racial backgrounds, including visible and non-visible dimensions of diversity
- Strong interpersonal and relationship building skills – Ability to establish rapport and excellent communication with youth and young adults, families, community partners, staff
- Excellent written and verbal communication skills
- Excellent conflict resolution and crisis management skills
- Excellent problem solving skills – Ability to identify, analyze and develop effective solutions
- Mental Health First Aid, Applied Suicide Intervention Skills Training (ASIST) considered an asset
- Valid G driver's license and access to a reliable vehicle with appropriate insurance an asset

JOB STATUS AND HOURS

- Requires flexibility regarding work schedule, including days, evenings, and weekends as required
- This position requires regular travel within the City of Toronto
- Vulnerable Sector Screening (VSS) is required
- You will report to and have regular communication, coaching, and professional development with the Community Health Project Manager.

APPLICATION PROCESS

Interested and qualified candidates are invited to apply via Charity Village by April 2, 2020.

<https://charityvillage.com/jobs/case-manager-community-healing-project-in-toronto-ontario-ca/>

Note: Only applicants who include cover letters will be considered.

We thank all candidates for their interest. We regret that our small organization only has the capacity to contact those selected for an interview.

DIVERSITY, EQUITY, AND ACCOMMODATION

Stella's Place is committed to having a workforce that is reflective of the diversity of the City of Toronto in general and of our participants in particular. We strongly encourage applications from: racialized persons, indigenous persons, persons with disabilities, persons of minority sexual orientation or gender identity, and all those who can provide different perspectives and contribute to diversification at Stella's Place.

Stella's Place is committed to hiring practices that are inclusive and barrier free. Stella's Place will provide reasonable and appropriate accommodation during all stages of the hiring process in accordance with the Ontario Human Rights Code in order to ensure the equal and fair assessment of all job applicants. Applicants are asked to make any accommodation request in advance.