

First draft, January 2021
Revised, April 2021

Statement of Commitment to Accessibility
April 23, 2021

Stella's Place is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in equal opportunity and are committed to meeting the needs of people with disabilities in our community in a timely manner, and in cooperation with them. We are identifying and removing barriers to accessibility in our workplace and service space; including our current physical space at 18 Camden and our new facility at 54 Wolseley, and in our virtual service spaces; including our website, our social media, and as we support participants online and by phone from our business and home offices. Stella's Place will strive to improve accessibility and provide equitable access to all employees, participants, visitors and everyone in the Stella's Place community.

As an organization with between 20 and 49 employees, we are in full compliance with the AODA requirements for a non-profit organization of our size. We have already put into place many measures to improve opportunities for people with disabilities in the areas of:

- General Requirements
- Policy and Procedure
- Customer Service
- Information and Communications
- Employment, and the
- Built Environment

It is our firm intention to continue to meet accessibility requirements under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA). As a growing and vital community mental health organization with 48 employees, we are working to complete a Multi-Year Accessibility Plan, as required by organisations with 50 or more employees. The plan will show, in detail, all of the accessibility benchmarks we have already met and all the accessibility goals we are currently working towards.

As one of our main accessibility goals for 2021, we are engaged, right now, in a significant website redesign. We started the co-design process with our web design team and several Stella's Place-involved young adults on September 3, 2020. We are working to create an inspiring and useful website that reflects young adults' needs and interests. Through careful planning, employee training, and expert consultation, our new website will meet or exceed all WCAG AA accessibility standards. We hope to launch our new site by June 30, 2021. We can't wait to show you what we have planned!