

NEW POSITION: Team Lead-Clinical Programs Job Description/Posting

POSITION TITLE: Clinician Team Lead

LOCATION: 54 Wolseley Street, Toronto, ON - Hybrid Position

APPLICATION CLOSING DATE:

SALARY: \$75,000/year

ABOUT US:

Mission: Partnering young adults and professionals to provide a collaborative, innovative model of mental health services.

Vision: Healthy, resilient young adults living the lives they choose.

Values: At Stella's Place, we fundamentally value the capabilities and contributions of young adults, as we seek breakthrough innovations that benefit our community and society as a whole.

POSITION DESCRIPTION:

This Team Lead position is central to the success of Stella's Place and an exciting opportunity to contribute to our unique and integrative clinical programs. Our program include DBT Skills, DBT BIPOC, Drop-In counseling, individual psychotherapy sessions, Our groups are facilitated by highly skilled clinicians and peer ambassadors.

The role is responsible for supporting and leading a team of clinicians as well as providing individual and group counseling sessions to program participants. This role involves administrative, evaluation and program development experience.

The ideal candidate is comfortable using new technologies and is capable of delivering high quality mental health services both virtually and in person.

Our clinicians work in a collaborative way with young adults with lived experience, as well as others (family members, other providers, educators, etc.) who have rich knowledge to offer through participatory action research/ codesign. We aim to create a culture and space that young adults can feel validated, seen and represented in.

The ideal candidate is experienced in program development and passionate about co-creating programs alongside participants and a multidisciplinary staff team that considers elements of physical, emotional, social and spiritual wellbeing.

As a Stella's Place employee you will be expected to actively engage on committees, support agency wide events, research activities, support the Development Team with speaking engagements and activities and build our organizational culture.

The successful candidate will work in collaboration with the organization to foster a workplace that embraces diversity of experiences, opinions and identities, encourages teamwork and complies with all applicable and regulatory requirements.

RESPONSIBILITIES:

Team Lead responsibilities include but are not limited to:

- Create an inspiring team environment with an open communication culture
- Support clinical team members to ensure they have the required resources to complete their duties accurately, efficiently, and timely
- Supervise and coordinate Masters Level students delivering clinical programs
- Conduct assessments and provide individual counselling
- Assist with hiring and onboarding process for new clinicians
- Facilitate groups with Peer Ambassadors utilizing a co-design process
- Support with the development and operation of the clinical placement student program
- Participate in consultation with the Clinical Team and Access Team
- Participate in program development and evaluation process
- Experience communicating within a multidisciplinary team
- Prepare electronic clinical assessments and progress notes
- Establish and maintain productive working relationships with other community-based organizations
- Contribute to the use of quality, health, client satisfaction and outcome measures for the program, ensure continuous quality improvement is maintained
- Participate in educational activities and initiatives to enhance the skill, experience, and knowledge of Stella's Place staff
- Delegate tasks and set deadlines
- Discover training needs and provide coaching
- Listen to team members' feedback and resolve challenges or conflicts

• Encourage innovation, creativity and risk-taking

QUALIFICATIONS REQUIRED:

- Masters degree in psychology, social work or Counseling Psychology and registration with a respective College (e.g. College of Registered Psychotherapists of Ontario (CRPO), Ontario College of Social Workers and Social Service Workers (OCSWSSW), or College of Psychologists of Ontario (CPO) combined with 3-5 years of post-graduate direct clinical experience in a mental health treatment setting.
- Knowledge of and desire to learn and deliver DBT Skills and DBT individual support, ACT and other psychotherapy modalities
- 3+ years providing clinical services to young adults 16 29 years of age living with complex mental health and psychosocial challenges
- Strong administrative and leadership skills to support the clinical team in meeting program goals
- Experience working in community mental health settings with young adults
- Demonstrated experience working with diverse populations, utilizing culturally responsive, trauma-informed, anti-racist and anti-oppressive approaches
- Ability to work independently and demonstrated experience working as part of a multidisciplinary team such as with clinicians, clinical consultants, peer support workers, psychiatrists, and primary care providers.
- Experience with using Client Information Management Systems, Personal Health Record management and Health Information Custodian requirements
- Strong clinical foundation, including skills/knowledge related to;
 - o unique developmental issues of transition-aged young adults
 - holistic health (e.g., fitness, nutrition, primary health, somatics and spirituality)
 - conducting referrals for community-based recovery supports (e.g., peer support, education, employment, transition coaching, case management)
- Strong interpersonal and communication skills
- Possess an intersectional analysis of how social conditions, structural inequalities, power, privilege, and systems of oppression contribute to experiences of trauma and mental health.
- Other duties as assigned

PREFERRED ASSETS:

- Training and qualification with other clinical treatment approaches including, but not limited to; DBT, MBCT, ACT, MBSR, IFS, and somatics would be considered an asset to the team.
- Experience leading a team or demonstrated leadership in a clinical team
- Experience using G Suite, Zoom, TREAT and Excel is preferred.

SALARY & BENEFITS:

Stella's Place offers a generous health and vacation package; including comprehensive medical, dental and vision health benefits, 3 weeks vacation and 15 health days annually. Vacation increases after one year of service.

HOURS & REPORTING:

Regular communication, clinical consultation, coaching, mentoring, personal and professional development, and evaluation will take place with the Clinical and Recovery Services Manager on a regular basis.

This is a full-time position at 40 hours/week Monday to Friday. Stella's Place is currently operating with a hybrid (minimum 3 days in office) schedule. Shifts are 10 am - 6 pm, 9:30 am- 5:30 PM and 11 am - 7 pm. Occasional weekend work may be required.

DIVERSITY, EQUITY, AND ACCOMMODATION:

Stella's Place is committed to having a workforce that is reflective of the diversity of the City of Toronto in general and of our participants in particular. We strongly encourage applications from racialized persons, Indigenous persons, persons with disabilities, persons of diverse sexual orientation, gender identity and gender expression and all those who can provide and contribute to the diversification of perspective at Stella's Place. Male-identified applicants are strongly encouraged to apply.

Stella's Place is committed to hiring practices that are inclusive and barrier-free. Stella's Place will provide reasonable and appropriate accommodation during all stages of the hiring process in accordance with the Ontario Human Rights Code in order to ensure the equal and fair assessment of all job applicants. Applicants are asked to make any accommodation request in advance.

YOUR APPLICATION:

Interested and qualified candidates are invited to submit their cover letter outlining your interest in working with Stella's Place and how you heard about the position (include specific website or network) along with a detailed CV to jobs@stellasplace.ca with subject: Clinician Team Lead by November 30, 2023. We thank all candidates for their interest.